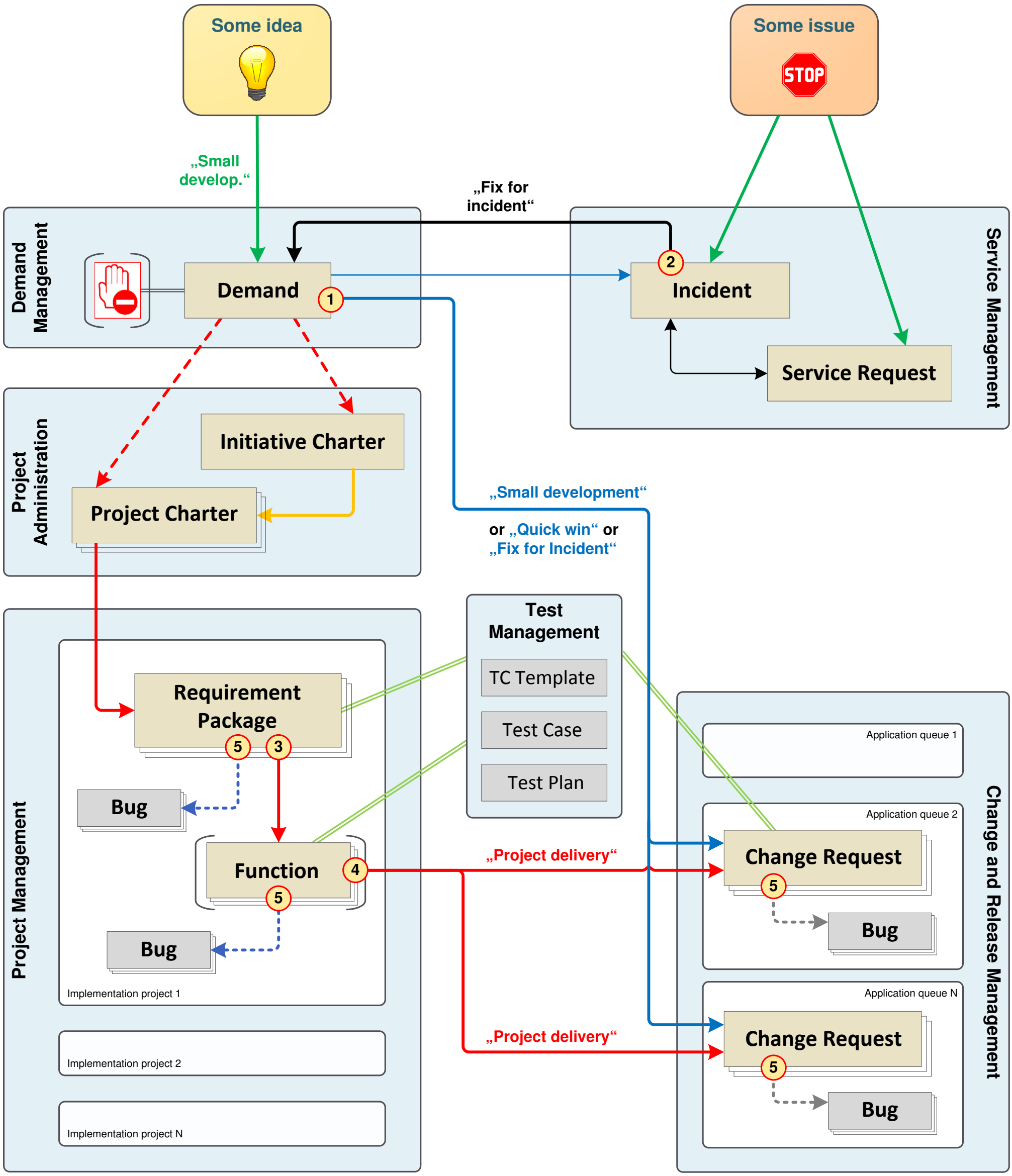
Major JIRA Processes and Issue Types in WAG



Reporter – Create new issue

SD&G or IT – Move issue (change issue type)

IT Ops – Move issue (change issue type)

SD&G – Create new issue, no link

Auto (IT) – Create new linked issue

PMO – Create new linked issue

PMO (project team members) – Create new linked issue

IT Ops – Create new linked issue

IT Dev Testing – Create linked Bug (in TEST/UAT)

Reporter/KU – Create linked Bug (in UAT)

1 Create Change Request

2 Create Fix for incident

3 Create Function

4 Create Change Request

5 Create Bug

TestFlo add-on integration